

GOVERNMENT OF MEGHALAYA
PLANNING, INVESTMENT PROMOTION & SUSTAINABLE DEVELOPMENT DEPARTMENT

No. PLR.44/2020/Pt – IV/54

Dated: Shillong, the 13th February, 2025.

OFFICE MEMORANDUM

To enhance the ease of doing business and promote investment in Meghalaya, the State Government has implemented the Invest Meghalaya Portal also named the Unified Investment Portal (UIP), an integrated single-window system, in line with the Business Reform Action Plan Plus 2024 mandated by the Department for Promotion of Industry and Internal Trade (DPIIT), Ministry of Commerce & Industry, Government of India. This initiative aims to simplify regulatory procedures and improve ease of compliance, reduce/eliminate physical touchpoints, enhancing transparency and efficiency and ensure seamless integration with the National Single Window System (NSWS), a central digital platform under DPIIT that facilitates business approvals across India.

In consonance with the Notification No.PLR.22/2024/Pt-I/49 dated 30th October, 2024 and O.M. No.PLR.22/2024/Pt-I/50 dated 30th October, 2024, the following key features will be implemented to enhance service delivery through UIP:-

1. Know Your Approval (KYA) Module:
 - The module will enable applicants and investors to easily access comprehensive information on required approvals, clearances and NoCs for both pre-establishment and pre-operation stages.
 - It will ensure that new services are incorporated into the system within 30 days of their introduction, keeping businesses updated.
2. State Single Window System (SSWS) Integration with National Single Window System (NSWS):
 - Business entities can submit applications, pay fees, track statuses and download signed certificates through a unified digital system.
 - The integration will facilitate auto-population of investor's data which will eliminate redundancy and streamline applications.
 - Investors will be redirected from NSWS to the SSWS login portal, ensuring a seamless user experience.
3. Implementation of a PAN-based Unique Business User ID will facilitate easy transfer of documents and efficient status updates thereby ensuring data accuracy.

4. Sector Approval Module

Under the Meghalaya Industrial and Investment Promotion Policy 2024, the following 16 (sixteen) priority sectors are identified:

- Hotels & Hospitality, Tourism (Homestays, Adventure, Health Tourism, Eco-Tourism, MICE), Education (Vocational & Digital/e-learning), Bio-Technology, Fin-Tech & Financial Services, Healthcare (Secondary & Tertiary), Information Technology & ITES, Business Process Outsourcing (BPO), EV Charging Stations, Tech-oriented Startups (in Education, Primary Healthcare, Agriculture), Food Processing, Power Generation, Music, Films & Entertainment, Logistics, Green Startups, Others (as notified by State Government)

As per the Business Reform Action Plan Plus (BRAP+) 2024 exercise, the following industry classifications will also be included:

- Healthcare (Primary & Secondary): Medical Devices, Drugs, Pharmaceuticals, and Medical Value Travel
- IT & ITES: Electronic & Technology Products, Communication Services and E-Commerce
- Fin-Tech: Accounting & Financial Services
- Hotels & Hospitality: Retail
- Green Startups including Environmental Services
- Non-Priority Sectors: Textiles, Legal Services, Construction & Engineering and Auto Components.

The Sector Approval Module will provide a comprehensive, sector-specific list of approvals, clearances and regulatory requirements to guide businesses mapped to specified sectors.

5. Integrated dashboard to be developed in the following format as per DPIIT mandate:

Particulars	Details
Time Limit prescribed as per the Public Service Guarantee Act / MRPS Act, 2020	
Total Number of applications received	
Total Number of applications approved	
Average time taken to obtain registration/renewal	
Median time taken to obtain registration/renewal	
Minimum time taken to obtain registration/renewal	
Maximum time taken to obtain registration/renewal	
*“Average fee” taken by the Department for completion of entire process of obtaining approval/ certificate	

For new registrations, application-wise details shall be updated in the online portal with regards to the date of application, date of approval and breakup of fee details with the following features:

Sl. No.	Application No.	Application Date	Approval Date	Fee Details	Total Fee Charged

All the dashboards are being updated on a real-time basis.

6. Compliance Dashboard to be made online such that all businesses units are based on:

- All applicable compliances/ approvals/ licenses/ NoCs and units track record in timely adherence.
- Dashboard to highlight approaching or pendency in compliance like renewals, returns/ filings.
- Enable system to trigger intimation at least 30 days prior to the due date for all compliances/ approvals/ licenses/ NOCs to businesses.
- Dashboard to include area wise compliance details and the observations to include lapses and delays, if any.

Any updated features will be updated from time to time by Planning, Investment Promotion & Sustainable Development Department through a notification or office order or circular.



[Dr. Vijay Kumar D, IAS]

Commissioner & Secretary to the Government of Meghalaya,
Planning, Investment Promotion & Sustainable Development
Department

Memo No. PLR.44/2020/Pt – IV/54-A

Dated: Shillong, the 13th February, 2025.

Copy to:

1. P.S. to the Hon'ble Chief Minister of Meghalaya for kind information of the Hon'ble Chief Minister.
2. P.S. to the Chief Secretary to the Government of Meghalaya for kind information of the Chief Secretary.
3. P.S. to the Additional Chief Secretary to the Government of Meghalaya for kind information of the Additional Chief Secretary.
4. All Principal Secretaries / Commissioner & Secretaries / Secretaries to the Government of Meghalaya for kind information and necessary action.
5. The Commissioner & Secretary to the Government of Meghalaya, Planning Investment Promotion & Sustainable Development Department for kind information.
6. The Chief Executive Officer, Invest Meghalaya Authority, Shillong for kind information.
7. All Heads of Development Departments for kind information and necessary action.
8. The Chief Administrative Officer, Invest Meghalaya Authority, Shillong for kind information.

By order etc.,



Officer on Special Duty & *ex-officio*,
Joint Secretary to the Government of Meghalaya,
Planning, Investment Promotion & Sustainable Development
Department.